

# CONTACT INFORMATION

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The information below provides contact information that you may need during your studies in the Kettering University graduate program. We invite you to contact the respective person(s) as required to address your questions or concerns.

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| Main Graduate Contact Information                     | (866) KU-GRADS /<br>gsr@kettering.edu   |
| Admission/Application Status                          | admissions@kettering.edu  |
| Blackboard/Banner Web Questions                       | Helpdesk: (810) 237-8324 /<br>helpdesk@kettering.edu                                      |
| Course Withdrawal                                     | Registrar's Office:<br>registrar@kettering.edu  |
| School of Management- Graduate Course Advising        | som@kettering.edu   |
| Enrollment Verification                               | Registrar's Office:<br>registrar@kettering.edu  |
| Financial Aid Office                                  | (810) 762-7859 /<br>finaid@kettering.edu  |
| Financial Standing/Tuition payments/Receipts/Tax Info | Student Accounts Office: (810)<br>762-9552/studentaccounts@kettering.edu                  |
| Grades  | Registrar's Office:<br>registrar@kettering.edu  |
| Graduate Assistantship                                | gsr@kettering.edu   |
| Graduation Information                                | Registrar's Office:<br>registrar@kettering.edu  |
| Incomplete Grades/Status                              | The course professor / see course syllabus  |
| Kettering University Online                           | Janell Beil: (810) 762-9523 /<br>KUOnline@kettering.edu                                   |
| Registration Information                              | Registrar's Office:<br>registrar@kettering.edu  |
| Student Change of Name, Address, Info                 | Registrar's Office:<br>registrar@kettering.edu  |
| Technical Support (On Campus)                         | Helpdesk: (810) 237-8324 /<br>helpdesk@kettering.edu                                      |
| Technical Support (KUO)                               | Technical Support<br>Helpdesk: (844) 562-2864 /<br>KUOHelpDesk@kettering.edu              |
| Testing out of pre-requisite course                   | Contact course department   |
| Transcript Request                                    | <a href="https://www.kettering.edu/transcripts">https://www.kettering.edu/transcripts</a> |
| Transfer Credits                                      | gsr@kettering.edu   |
| VA Benefits   | Registrar's Office:<br>registrar@kettering.edu  |