COMPUTER/EMAIL REQUIREMENTS

Computer Requirements for Students

Kettering students are expected to have reliable access to high speed Internet outside of their **workplace**. The following minimum hardware requirements: a processor rated at 2 GHz with 2 GB of RAM, a camera and microphone for meetings via the Internet, a printer, a monitor with resolution of 1024x768, 20GB of free hard drive space, and speakers. Internet minimum requirements are broadband (high-speed) Internet with a connection speed of 4 Mbps. Software minimum requirements include Windows 10 Version 1809 or Mac OSX Version 10.13, a word processing package, a spreadsheet package, a Microsoft PowerPoint viewer, Google Chrome is required for all KUO students. **KUO students also require a webcam and microphone for courses.** Students in some classes may be required to load additional software to complete assignments. Administrative computer access may be necessary which is why **work computers are not allowed for taking courses.** Students in the MSE (ECE) Advanced Mobility program must also have an iPad or similar device with a stylus for some courses.

It is required that students have their own computers and **do not use a computer at their place of employment due to frequent limitations related to Firewalls.**

KUO Programs are supported by Kettering University's Online Blackboard™ (Bb) system and require a stable broadband Internet connection for test administration.

Testing

Online proctoring is used for all KUO course exams. Instructions for taking proctored exams are available in all courses with exams.

E-mail: Notification/Obligation to Read

All students have the privilege of having a Kettering University Google Apps e-mail account. The Kettering e-mail account is one of the official ways Kettering University faculty and staff communicate to students. Email from private accounts will not be accepted and Kettering University will only communicate with students through this official email system. Students are responsible for required actions conveyed to them through this communication vehicle, **whether or not they read the message**. Kettering provides each student with unlimited e-mail server storage. Therefore, we strongly recommend that students do not auto forward to another e-mail service provider which may have less storage capacity, fewer features, and may hinder you to reply directly to the original email source.

Due to the proliferation of spam and phishing emails, be advised that you may receive emails that may request personal information such as usernames and passwords. Although it may look authentic, pretending to originate from a legitimate source such as Kettering, **do not respond**. Immediately delete the email recognizing that a legitimate source such as the Kettering IT department would never ask you to provide information such as passwords. Be cautious regarding any unsolicited email as it may contain elements that would prove to be detrimental to your computer.

Questions: Contact Information Technology KUOhelpdesk@kettering.edu